

# MITTS Ltd – professional e-infrastructure developers and ICT consultants



## WHO WE ARE:

MITTS Ltd provides ICT services and professional project management and consulting services to the Government of Malta. It is dedicated to assisting the Government transform technological innovations into real business solutions. Its unique approach combines an innovative array of services with focused delivery capabilities and a tested and approved methodology to help maximise the benefits of investment in technology. By means of its ICT and project management services, MITTS Ltd helps the Government implement available technology in the fulfilment of its strategies and projects. The information technology solutions are based on leading edge communications, network and server technologies. In collaboration with the Commonwealth Network of Information Technology for Development ([www.comnet-it.org](http://www.comnet-it.org)), MITTS Ltd provides consultancy services to small states that share a legacy associated with the British Commonwealth (a number of Caribbean States and dependencies).

## WHAT MAKES US A GOOD PARTNER

- 16 years hands-on experience in technology implementation and development
- Best-practices and quality references
- Ideal test-bed for technology deployment within the field of public sector administrative solutions
- Appropriate SME structure which allows MITTS to rationalise, test, implement and integrate new requirements and procedures easily
- Most recent technologies and services of the highest quality level

## COLLABORATION INTERESTS:

MITTS Ltd is seeking participation in EU IST projects and other projects related to information and communication technology. Potential roles for MITTS: technology provider, web service provider, strategic application development, consultancy and project management.

## AREAS FOR R&D COLLABORATION:

- eGovernment services
- mGovernment services
- knowledge management
- e-procurement
- grid computing
- semantic web
- virtualisation
- systems integration
- security and risk management services
- quality assurance of systems developed by third parties
- implementation of strategic information systems

## MAIN ACHIEVEMENTS:

Mobile government gateway selected as a Good Practice Framework model at the e-Government Conference, Dublin 2004.

Integrated on-line system for the renewal of vehicle licences selected as Good Practice Framework model at the Ministerial e-Government Conference 2005 in Manchester.

MITTS Ltd identified as a National ICT Asset by the Maltese Government in order to promote a faster market growth in the private sector and achieve an increased convergence of local ICT businesses to international industry.

MITTS Ltd possesses international accreditations in PRINCE II (project management), ISO9001:2000 TickIT, ITIL (service management), ISEB (software certification in testing) and Investors in People (UK).

## REFERENCE PROJECTS:

### Selection of EU projects:

In 2005 MITTS Ltd won an international tender to provide a Framework Analysis Document to the

Government of Bermuda, and has participated in two initiatives in Botswana, one of which as a contractor to the IST-Africa project consortium funded under the FP6 programme.

### Selection of other projects:

Development of the Inland Revenue Information Systems since 1993. MITTS Ltd. (formerly MSU Ltd) has become the strategic partner of the Inland Revenue in one of the most successful reform projects on the island. This has led to the successful roll-out of several e-services for tax practitioners, employers and individual taxpayers.

Apart from the national VAT system, MITTS Ltd developed two additional systems stipulated by the European Union directives – VAT Information Exchange System (VIES) and the VAT on e-Services System (VOES). Both are fully compliant with the respective EU directives.

Design and deployment of the e-Government Platform in 2002. This is a highly available, secure and scalable platform which embraces a heterogeneous technology stack and is intended for the hosting and operation of critical Government e-Services. Its implementation is accompanied by policies and standards regulating the development of e-Services.

(For a full list of projects please see: <http://www.gov.mt/egovernment.asp?p=116&l=2&l=1>)

## OTHER INFORMATION:

Name of the company: Malta Information Technology and Training Services Ltd.  
Structure of the company: Limited Liability Company, SME  
Country: Malta  
Number of researchers: 25  
Number of employees in total: 245  
Working languages: Maltese, English

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For further information please look at <http://www.mitts.gov.mt>

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